

# Press release

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Move securely within the cyberworld

#### itrust consulting s.à r.l.

55, rue Gabriel Lippmann L-6947 Niederanven

- Carlo Harpes Managing Director Ingo Senft – PR Manager
- +352 26 17 62 12
- Ø
- info@itrust.lu

## To Luxembourg's press editors

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### itrust consulting passed ISO/IEC 27001 surveillance audit and enhanced its ISMS regarding GDPR

itrust consulting successfully passed its ISO/IEC 27001 surveillance audit performed by Certi-Trust Europe, confirming that information security is managed according to the state-of-the art industry standard.

The challenge during the recent year was to become GDPR-ready, while giving priority to our customer needs versus our internal compliance issues.

itrust consulting was extending its certified Information Security Management System (ISMS) to a Privacy Information Management System (PIMS) by applying a dedicated Personal Identifiable Information (PII) policy. In this policy, we complemented the GDPR requirement by making several recommendations of good privacy practices applicable, e.g., the nomination of a data protection officer (DPO), which is not a legal requirement for a SME such as itrust consulting, the performance of a data privacy impact assessment (DPIA) on all our activities, the publication of a privacy statement on our website and a further privacy statement targeting our employees.

Carlo Harpes, Managing Director and founder of itrust consulting: 'It was a challenge to develop many new tools, such as TRICK Service enhanced with Privacy impact criteria and ten (10) dedicated privacy risk scenarios that are evaluated for each scope to extend the previous risk assessment to a DPIA.'

Matthieu Aubigny, DPO and Head of SECaaS: 'We now have a good set of documents, such as privacy statements, a proven process for reporting incidents to the CNPD that we do not only use internally, but also for our customers. It was a real challenge to get the documents ready for your customers, and this in three languages, English, French, and German. But we will continue to improve them, and hopefully get them used by more customers.'

Ingo Senft, CAO and CISO: 'GDPR was a good occasion to revisit our ISMS, clean up old documents according to a clear retention policy, and we still have work for next months to implement actions for further protection of information, as decided during our DPIA project.'

### About itrust consulting

itrust consulting, an SME from Luxembourg specializing in Information Security helps its customers from both the public and private sectors to protect their information against any divulgation, manipulation, or unavailability. Its services are related to building, implementing, and auditing Information Security Management Systems, assessing and treating risk with its own TRICK Service tool, deploying security experts whenever needed (SECaaS, or Security as a Service), on request hacking of our customers and handling cybersecurity incidents (malware.lu CERT), or designing and operating security solutions for ICT. These services benefit intensively from co-funded national and European research projects.